

HarperCollinsPublishers
10 East 53rd Street
New York, NY 10022

To: Customers of HarperCollins Children's Books

Date: January 2009

Re: Consumer Product Safety Improvement Act of 2008

As you are undoubtedly aware, the Consumer Product Safety Improvement Act of 2008 ("CPSIA") makes significant changes to lead regulations applicable to products intended for children 12 and under, effective February 10, 2009. We want to let you know that HarperCollins operates and will operate in full compliance with the CPSIA.

1. **Certificates of Compliance (COCs)** – HarperCollins is working with its suppliers to prepare COCs for all products that will require them. We are currently developing website access to these COCs, and will give you the URL and other details when available. The Consumer Product Safety Commission (CPSC) has determined that making COCs available by electronic means is sufficient to comply with the CPSIA.
2. **Safety Testing** – All products manufactured or sold by HarperCollins that are subject to testing requirements, will be tested as prescribed in the applicable laws and regulations. As implementation of the CPSIA results in more stringent standards, we will update our testing protocols, as needed, and will post COCs as necessary.
3. **Conventional Children's Books** – The CPSIA does not currently require plain paper and ink products, such as conventional books, to be safety tested and certified. However, we have tested representative samples of our conventional children's books to confirm that they meet the strict limits of the CPSIA; in all cases, test results showed lead content of less than 10 parts per million, far below the limits of the CPSIA. We also have documentation from our major printers and vendors that the inks, paper, adhesives, laminates, coating and other component materials in conventional books customarily contain no lead or only minimal amounts, again far below the most stringent CPSIA limits of 100ppm (which do not become effective until August 2011). Please note that the ban on phthalates and ASTM963-07 Standard which will go into effect as of February 10, 2009 do not apply to paper and ink products, such as conventional books.
4. **Products with Toy or Play Value Components** – HarperCollins has traditionally safety tested each of these products through an independent testing lab to insure they meet or exceed applicable safety standards based on applicable laws, regulations and industry standards. We will continue to do so in compliance with the CPSIA.

Please contact your HarperCollins sales rep if you have any questions about the CPSIA or HarperCollins compliance program.